

# Cabinet

Tuesday 31 March 2015

## PRESENT:

Councillor Evans, in the Chair.

Councillor Peter Smith, Vice Chair.

Councillors Coker, McDonald, Penberthy, Jon Taylor, Tuffin and Vincent.

Apologies for absence: Councillors Lowry

Also in attendance: Paul Barnard (Assistant Director for Strategic Planning and Infrastructure), Carole Burgoyne (Strategic Director for People), Tracey Lee (Chief Executive), Kelechi Nnoaham (Director of Public Health), David Northey (Head of Corporate Strategy), David Shepperd (Head of Legal Services), and Katey Johns (Democratic Support Officer).

For part of the meeting: Martine Collins (Head of Commercial Services), Faye Batchelor-Hamilton (Assistant Director for Customer Services), Peter Honeywell (Transformation Programmes Manager), Craig McArdle (Head of Co-operative Commissioning) and Joan Bird (Project Manager Joint Commissioning and ASC).

The meeting started at 2.00 pm and finished at 3.15 pm.

*Note: At a future meeting, the Cabinet will consider the accuracy of these draft minutes, so they may be subject to change. Please check the minutes of that meeting to confirm whether these minutes have been amended.*

## 145. **DECLARATIONS OF INTEREST**

No declarations of interest were made in accordance with the code of conduct in respect of items under consideration at this meeting.

## 146. **MINUTES**

Agreed the minutes of the meeting held on 10 March 2015.

## 147. **QUESTIONS FROM THE PUBLIC**

There were no public questions submitted for this meeting.

## 148. **CHAIR'S URGENT BUSINESS**

There were no items of Chair's urgent business.

149. **PLEDGE UPDATE REPORT**

Tracey Lee (Chief Executive) submitted a report on progress made towards achieving the 50 new Pledges which were introduced in 2014. Cabinet heard that the target to complete 20 pledges had been exceeded, with 36 of the 50 of the pledges having been completed to date, and work was continuing to complete the remainder. Individual cabinet members then took the opportunity to comment on some of the pledges that fell within their respective portfolio areas.

Alternative options considered and the reasons for the decision –

As set out in the report.

Cabinet's commitment to the delivery of the commitments appended to the report was noted.

150. **CUSTOMER SERVICE TRANSFORMATION PROGRAMME**

Kelechi Nnoaham (Director for Public Health) submitted a report reconfirming plans for Customer and Service Transformation over 2015/16 and beyond. The report also provided more detail on the proposals for channel shift benefits.

Councillor Jon Taylor (Cabinet Member for Transformation and Change) introduced the report and asked Cabinet to support the proposals which would ultimately lead to an improved and more satisfying customer experience.

Peter Honeywell (Transformation Programmes Manager) was also in attendance for the item and provided members with a brief presentation on the proposals.

Alternative options considered and the reasons for the decision –

As set out in the report.

Agreed the business case for procurement of a web/digital service platform to support the Customer and Service Transformation Programme and other programmes within the Transformation Portfolio (Option 3).

151. **SOCIAL VALUE POLICY AND SUSTAINABILITY STATEMENT**

Lesa Annear (Strategic Director for Transformation and Change) submitted Plymouth City Council's draft statement of intent regarding Social Value and Sustainability.

Councillor Penberthy (Cabinet Member for Co-operatives, Housing and Community Housing) introduced the report and asked Cabinet to support the proposals which addressed the Fairness Commission's conclusion that the Council should use its economic power, through its commissioning of goods and services, to benefit the City as a whole.

Martine Collins (Head of Commercial Services) was also in attendance for this item.

Alternative options considered and the reasons for the decision –

As set out in the report.

Agreed that Plymouth City Council will develop a social value and sustainability policy that will build on the work already being undertaken to meet legislative requirements, but also going beyond this, as recommended by the Fairness Commission.

152. **RECOMMENDATIONS FOR RESIDENTIAL / NURSING CARE HOME FEES FOR OLDER PEOPLE**

Carole Burgoyne (Strategic Director for People) submitted a report setting out the Council's proposed fees for residential and nursing care for older people and the legal framework for payment of care home fees, together with details of the consultation process undertaken in developing a fair price for care and recommendations for future years.

Councillor Tuffin (Cabinet Member for Health and Adult Social Care) introduced the report and asked Cabinet to support the proposals which represented a fair price for care without lowering standards.

Craig McArdle (Head of Co-operative Commissioning) and Joan Bird (Project Manager Joint Commissioning and ASC) were also in attendance for this item.

Councillor Evans drew members' attention to the private report on the agenda and stated that he did not intend to move the meeting into Part II, taking it as read that they had all considered and noted its content. He reminded members not to discuss the detail of that paper during this item.

Councillor Evans welcomed culmination of what had been a significant amount of work and offered his congratulations to everyone involved.

Alternative options considered and the reasons for the decision –

As set out in the report.

Agreed –

- (1) a new fee structure for residential and nursing homes starting from April 2015;
- (2) to work with the sector during 2015/16 to agree a three-year fee settlement that takes into account the requirements of the Care Act 2014. The report to be brought back to Cabinet during 2015;
- (3) that the recommendations for those fees at the Dementia Quality Mark (DQM) rate are maintained until a review is carried out to determine the level of need. If assessed as enhanced or complex the new fee to be backdated to April. If assessed as standard the DQM rate to be protected.

153. **EXEMPT BUSINESS**

Agreed that under Section 100(A)(4) of the Local Government Act, 1972, the press and public are excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A of the Act, as amended by the Freedom of Information Act 2000.

154. **RESIDENTIAL / NURSING CARE HOME FEES FOR OLDER PEOPLE (E3)**

Further to minute 152 above, Carole Burgoyne (Strategic Director for People) submitted a private report on commercially sensitive details relating to residential/nursing care home fees for older people.